
Name of Committee: Steering Committee

Co-Chair(s):	Sarah Goldstein	Sharon Alberts		
Note Taker:	Phyllis Y. Nettles			
Attendees:	William Boyce	Mike Gruber	Verna L. Johnson	Wes Sowers
	Mary Jo Dickson	Harold Hartger	Thomas E. Lee Sr.	Virginia Suplee
	Craig Dorin	Robin Horston-Spencer	Annette Mendel	Laura Thomas
	Roy G. Faloskey	Nina Hudson-Ferguson	Meg Park	Albert Torcaso

WELCOME/INTRODUCTIONS: Co-Chair Sarah Goldstein called the meeting to order and introductions were made.

REVIEW OF AGENDA: No changes were made to the agenda as presented.

ANNOUNCEMENTS

1. There will not be an ACCR SC meeting in December our last meeting for the year will be on November 30, 2007.
 2. Which Way Out Forensic Conference: November 14 – 16th, Sheraton Station Square, there are scholarships available, for more information contact Virginia Suplee, Community Care at 412-454-2605 or supleevd@ccbh.com.
 3. Supported Employment Technical Assistance Site: Allegheny County OBH has been awarded a Technical Assistance Grant from OMSAS to have two consultants work with us around supported employment. They will be working with agencies that provide supportive employment services to help them improve their fidelity to the SAMSA Best Practice Supportive Employment Model. The supportive employment providers that participate in the program will receive free training for their staff on the SAMSA Best Practice Supportive Employment Model.
 4. Message Carriers: Fri., Nov. 30, 2007 – 5th Annual Tree of Life Celebration at the Allegheny County Court House in the gallery from 11 AM – 1 PM, and free to the public. The First Tree of Life Gala, 6 PM - 12 AM, Pittsburgh Center for the Arts, tickets are \$100.00, for more information please contact our office at (412) 361-0142 or <http://messagecarriers.org/>.
 5. The CPC is conducting a Tri-ologue on Saturday, November 10th from 10 AM – 4 PM registration is at 9:30 AM held at Allegheny Center Alliance Church, a light lunch will be provided. We're looking for providers, consumers and family members to participate. If you know of anyone who would like to participate please contact Wesley Sowers, at Phone: 412-350-3716, or Email: wsowers@dhs.county.allegheny.pa.us.
 6. We have a grant of \$12,000.00 from the Staunton Farms Foundation, which will enable us to re-print about 40,000 booklets and distribute them to Allegheny County and 9 other counties.
 7. Priscilla Ridgway who helped develop both The ROSI and The REE is working with Community Care. She'll be conducting trainings and in March she's bringing her Elements of a Recovery Facilitating System, What It Looks Like to our conference.
 8. The University of Pittsburgh has recently received a grant from the state to develop a center for public service psychiatry, the center will be focusing on work force development and recovery focused care, hopefully ACCR will have a significant role.
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MINUTES

Everyone was given the minutes for the September 26th meeting and there was one correction - "Let Your Voice Be Heard" was changed to "Let Our Voices Be Heard" and the minutes were approved.

DISCUSSION ITEMS

Agenda Item: Nomination for Meg Park as Quality Committee Co-Chair
Committee Spokes Person(s): Wes Sowers
Committee Goal Being Addressed: The nomination was made, 2nd and unanimously approved.

Agenda Item: ACCR Dedicated Telephone Line at PSAN
Committee Spokes Person(s): Mike Gruber and Mary Jo Dickson
Discussion: Advantages of an ACCR Dedicated Line at PSAN
 We would be aware of calls for brochures, how many people call about ACCR related business, and if ACCR separated from PSAN then we wouldn't have to get a phone line change we would already have it and it would move with us. We expect the next printing of the Recovery Booklet to get a fairly wide distribution; therefore we may get calls from this. The phone can be answered by sub mail boxes where you could press different numbers for different people and/or the receptionist at PSAN. We could have a line dedicated to ACCR which would be answered with Allegheny County Coalition for Recovery, instead of calls going into a voice mail for every call. The phone fee would be about \$40.00 dollars a month. We could explore any of the options that people think are reasonable, including a good place to put the phone line.

Action Item	Person Responsible	Target Date
Explore the possibilities of having a dedicated line for ACCR phone calls.	Mike Gruber	ASAP

Agenda Item: New Role of ACCR & Committees – Post Retreat Ad Hoc Committee Report
Committee Spokes Person(s): Sarah Goldstein and Sharon Alberts
Discussion: Definition and Communication of the New Role of ACCR
 A small ad hoc group met and discussed ACCR's role and the Proposed ACCR Role is: To promote public awareness of recovery and promote recovery-oriented system change through information, communication and collaboration. The ad hoc group suggested that ACCR's role should not include developing and running programs. The ad hoc committee sees ACCR's role as supporting programs that support our role. It saw ACCR's role as trying to promote quality in the recovery-oriented system. Examples: We Identified employment as one of the things we are interested in promoting from a recovery stand point. Therefore ACCR has to decide what is ACCR's role in supporting employment – gather, disseminate, provide information, communicate and collaborate with other people who are doing this to support this outcome. We're trying to define the role, which may result in us doing things in a slightly different way, because times change and every several years you have to re-evaluate what you've done and where you're going. This is the time we need to re-evaluate, because there are a lot of other agencies who are doing recovery oriented things. We have to decide what our role is as the ACCR Steering Committee and how that will be facilitated by the various committees. Example: Public Awareness Committee – can we take it up a notch, can we look at a systematic realistic way to promote awareness about recovery and stigma busting. We need to rethink some of the things that we have done to see if we could have a greater impact with a very small army. Example: The Education Committee, they are working on several things but maybe they could have a stronger impact if they focused on one or two things. We need to focus on our role first, how we want to go about implementing it and what's the purpose of having a role as an organization?

Action Item	Person Responsible	Target Date
Take this information back to the committees, and talk about this proposed role definition, does it make sense to people, is it a bad role definition, is there another role definition that you think we should have and if so bring it back to the next meeting. Think about how we want to be stigma busters, promote system change through information, communication and collaboration with all the MH County Agencies	ACCR Committees	ASAP

Action Item	Person Responsible	Target Date
List of outcomes from April of last year and define the proposed ACCR Role with examples of what is meant by public awareness and communication, etc. to take back to the committees	Mike Gruber ACCR Steering Committee	ASAP

COMMITTEE REPORTS

Agenda Item: Consumer Provider Collaborative (CPC)
Committee Spokes Person(s): Sarah Goldstein
Question: What is the Consumer Provider Collaborative?

CPC is a program that we are looking to transition out to a program that can handle its' growth, which will enable us to do dialogs in a more productive rate and have it facilitated at a greater strength than ACCR can handle. We are looking to house it somewhere where it can be facilitated, staffed appropriately and run as a program. We are planning to do the same with the CPC as we have done in the past with the Emerging Leadership Program and in conjunction with NAMI for In Our Own Voice.

Agenda Item: The Public Awareness Committee

Committee Spokes Person(s): Craig Dorin

Discussion: "Get Them There, Get Them Aware and Get Them Involved"

We're discussing what some of our priorities are and what our objectives will be relative to the general education of the public who don't know about us. We aren't having any big events until we make a definitive decision on whether we fill it's a worth while expenditure of money in reference to the impact. We are leaning towards smaller events and opportunities.

Agenda Item: Quality Improvement

Committee Spokes Person(s): Harold Hartger and Sarah Goldstein

Discussion: Single Point of Accountability

From a quality perspective we want information system wide on what are the quality indicators relative to recovery that are not being implemented around the County and is there anyway of getting that information and promoting that information somehow in order to change the system through this information. Instead of developing a new product such as the Unified Service Plan we would collaborated and gather information about what other things would indicate quality relative to recovery in the overall system and try to promote that process to happen within the system of recovery orientate services. As a collision we have people from all the MH Agencies, therefore we are uniquely positioned to encourage this to happen. Keep an eye out for groups going in opposite directions and show them how they can use the same tool for a better data base system to figure out what's going on in the County. This could have a big impact, because we could get better information and move things along more quickly. We need to have a Continues Quality Improvement Plan, which measures ACCR's outcomes in relationship to the public, which we are trying to reach with our message.

Agenda Item: Education Committee

Committee Spokes Person(s): Mike Gruber and Laura Thomas

Discussion: Focus on System Change Communication

Social Marketing Task Force – is looking at developing trainings and working with different groups to develop training for case managers. In terms of the Quality Committee they may be collecting certain information about the quality of services, the quality of life for consumers and family members in the County. The Education Committee may be charged with looking at how this information get distributes to our target audience. We are connected in someway to almost all the behavioral health organizations in the County we can try to figure out where are the resources, who are the agencies with the best data base system and is there some way we can work with them to figure out how we can get the really good information that's going to be accessible and useful.

Agenda Item: Child and Family Committee

Committee Spokes Person(s): Verna L. Johnson, etc.

Discussion: Changes in the System, but not Changing the System

New hospital Interns and Residents – we want them to get use to the idea of how they work with people with mental health, therefore we introduced them to different examples that might be helpful, because they're new and haven't made up there mind already. We also talked about not spending a lot of money and not attract many people. We could collaborate with groups who are having events where we can participate. We are working on introducing youth and working on getting more information out about what recovery resiliency is for the children they are working with. Within the complex children's system we are trying to educate and inform all the agencies about recovery resiliency and what are the things that contribute to recovery resiliency. We would like to have a corporate sponsor, therefore we are working on getting together a message that they would be willing to support.

NEXT MEETING: Date - Friday, Nov. 30, 2007, Location - Life's Work, 1325 Forbes Avenue, Time - 12:30 - 2:15 p.m.