

ALLEGHENY COUNTY COALITION FOR RECOVERY

QUALITY IMPROVEMENT COMMITTEE MINUTES

April 4, 2008

Co-Chair(s): Wes Sowers and Meg Park

Note taker: Marilyn Micknowski

Attendees: Marilyn Micknowski, Ellie Medved, Victoria Livingstone, Harold Hartger, Wendy Drapcho, Meg Park, Craig Dorn, Wes Sowers and Stephen- Christian Michaels

Announcements:

1. Meg distributed information about a project by the Allegheny County Disability Connection called "Voices of Our Region". It is a recorded history for people in recovery. There is more information available at The Disability Connection, 1-877-755-5222.
2. Allegheny Family Network has set up their own Hotline for families with children who have emotional and Mental Health needs. It is called, "Families Helping Families". The number is 1-888-273-2361.
3. The television series Nova on PBS is doing a 6-hour series on Mental Health. It also involves consumers sharing their personal stories of depression. For more information call Gloria Pope at the Depression & Bipolar Support Alliance: 1-800-826-3632x164. Detailed handouts were given to everyone at the meeting.

Agenda Item: Single Point of Accountability (SPA) Updates. Copies of detailed updates of SPA agenda were given to everyone at the meeting.

Committee Goal Being Addressed: Quality Improvement Committee's cooperation with the SPA initiative in ensuring the initiative is recovery-focused.

Discussion: Steve reviewed SPA agenda adding the following:

1. Cost estimate for service Planning Activity Code for outpatients is \$1.2 million. Steve will be attending a meeting this afternoon where it will be discussed when the process can start.
2. A study out of New Zealand showed the importance of hiring culturally competent people as potential Service Coordination Mentors.
3. A "new staff" survey is being drafted and given to existing line service coordinators to see what further training they need to do their jobs. Also, to see what the differences there are across agencies.

Action Item	Person Responsible	Target Date
There will be a review of all new SPA projects to be discussed at our next meeting.	Steve	5/2/08

Agenda Item: Budget for Fiscal Year 2008-2009

Committee Goal Being Addressed: Provide for diverse and inclusive membership of QI Committee and set goals for the fiscal year

Discussion:

- To include in the budget money for the following:
 1. Recruit two consumer/family member advisors to sit on the Quality Committee at \$20 per committee.

2. Recruit and recommend one consumer co-chair (following Meg's return to professional work) at \$50/ meeting
 3. Continue providing stipend for recorder (minute taker) at \$50/meeting
 4. Distribution of promotional publications at \$1,320.00.
- Total request for approval from the Steering Committee to be \$3,000.
 - Steve suggested Family Resources do printing and copying work for our promotional publication distribution of Recovery Principles and Universal Plan

Action Item	Person Responsible	Target Date
Wes will present request for budget amount at May Steering Committee Meeting	Wes	5/30/08

Agenda Item: Universal Service Plan Terminology.

Committee Goal Being Addressed: New perspectives / Elements of Service (or treatment) Plans.

Discussion: *This will be an on-going discussion. Elements are neither chronological nor linear but we can consider changing the order of these elements:

1. Phase of service-> Transition Points
2. Identification of strengths-> Strengths
3. Long-term goal-> Life Vision
4. Change Category-> Areas of Living
5. Specific Issues(problems)-> focus of Change
6. Transition Goal-> Uncertainty of necessity for this element.

A lively discussion ensued concerning elements of moving to a more developmental model using elements of recovery and the building of a sense of belonging in the community. We also discussed the power of language in forming guidance through a plan format. Some specific considerations: focusing on "accomplishments" instead of "goals", defining "element of service" may be limiting what purpose it serves, the fact that consumers need guides (spiritual, motivational, etc.), the power of using fresh language that is not traditional and the necessity of listening to the professionals and service users who are using the language to see what language creates hope as a positive influence and creates opportunity.

Action Item	Person Responsible	Target Date
Outcome measurement, Methodology and terminology	Committee	On-going
Determination of Domains/Areas of Living	Committee	On-going

Next Meeting: Friday, May 2, 2,008 12:00 to 1:30 PM. (First Friday of the month)
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 One Chatham Center, 3rd Floor
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