

ACCR Child and Family Committee
Meeting Summary
March 16, 2005

Present: Sherry Shaffer, Wes Sowers, Victoria Livingstone, Mike Reber, Nancy Reid, Jan Boyd, Did I miss anyone?

We continued work on the revision of the Quality Guidelines for Resiliency/Recovery focused Services. There was some brief discussion of the use of “service user” for persons who receive mental health services. There have been some strong feelings expressed by some people who see it as pejorative (user). Various other terms have been suggested (person served, service recipient, client, consumer), but no consensus exists. We agreed that this should be a topic to be discussed by the Steering committee.

The remainder of the time was spent reviewing the content in the Guidelines, and we completed the section on Supportive Services, with some minor revisions. Jan brought an additional section on Crisis Planning, as we discussed last time, but there was not enough time to review it.

By our next meeting, we should have had an opportunity to review the Prevention section and Wes will add some indicators and distribute them prior to that time. We will make a decision at that time re: the proper placement of crisis related material, since there is also a section on crisis management in this section. As we approach the completion of the guidelines, we should be thinking about how we will distribute them for review and feedback.

The next meeting is tentatively set for 4/20/06