

Name of Committee: Quality Improvement Committee

Co-Chair(s): Wes Sowers / James Kindler

Minutes: Marilyn Micknowski

Attendees: Wes Sowers, Victoria Livingstone, Wendy Drapcho, Stephen Christian-Michaels, Harold Hartger, Sarah Goldstein, Mike Gruber, Daryl Carr(Consumer Advocate), Sheila Bell, Robin Orlando, Kathleen Papalio(MBHIntern), Carly Mathison(OBH-Fam.Serv.), Elizabeth Dembowski and Marilyn Micknowski

ANNOUNCEMENTS: Victoria Livingstone put her name in to be considered as a nominee for co-chair of this committee. She was voted in unanimously as our newest ACCR-Quality Improvement Committee Co-Chair. This will be ratified by the Steering Committee next week.

DISCUSSION ITEMS

Agenda Item: Steering Committee Objectives

Committee Spokes Person: Mike Gruber

Committee Goal Being Addressed: Having the Sub-Committees working more collaboratively. Having a meeting of all the co-chairs in the near future.

Discussion: Wes asked if there is anything we should be doing as a committee to prepare for these objectives. Mike suggested that we take 10 minutes to discuss the ACCR Draft Mission-Related Goals (for fall of 2009) paper which outlines these objectives. Harold pointed out that our main goal is to have the Providers communicate more respectfully with people in the service system and recognize their strengths and talents. Steven pointed out that this also pertains to the upcoming training of 250 staff persons on how to do service planning. Mike would like us to consider how we would be involved in the quality improvement around that training, i.e.: Evaluation, guidelines, follow-up with providers about the SPA project report (per the Education Committee) to see how they are using it. Harold also mentioned Focus Groups with regard to the Universal Service Plan process and getting their feedback about the idea of respectful communication. Victoria made it clear that the Steering Committee has the most responsibility in guiding the sub-committees to a project objective. Mike responded that he (and the Steering Committee) wants a lot of input from each sub-committee; ALL good ideas will be used to have us all work better together. Daryl suggested that ACCR could have a quarterly meeting (possibly) so all committee members could be introduced.

Action Item	Person Responsible	Target Date
Working collaboratively	Each ACCR Committee	Ongoing

Agenda Item: SPA Update

Committee Spokes Person: Stephen Christian-Michaels

Committee Goal Being Addressed: Assessment and Service Plan Implementation

Discussion: Stephen began with the children's / adult's assessment tool. The children's tool is much further down the process, a pilot project will begin in January with three agencies about training the staff in a joint vision of what the strengths and needs are of the consumer, their family members and anyone else involved. The adult tool is not as well developed as the children's. The state of Indiana has the most advanced tool but it is not as recovery-oriented as it should be. Robin and Sheila have taken on this task of reworking the original form to make it work for Allegheny County. Robin and Sheila shared their most up-to-date version of the form. Robin (and Sheila) explained their work; system of care initiative, using updated ANSA, how to let the consumer use the process to their own fit. Robin explained that the form is just a rough draft and it is already in the process of being updated.

Action Item	Person Responsible	Target Date
Continuing updates	Stephen Christian-Michaels	Ongoing

Friday, November 13th: There will be an open session to discuss the changes being made with this tool.

One Smithfield St., 3rd floor in the Steelers Conference Room from 1:30 until 3:30pm.

Everyone is welcome to come.

NEXT MEETING

Date: Friday, December 4, 2009

Location: One Chatham Center, 3rd Floor (room 305 or 320)

Time: 12noon – 1:30pm
