

**ACCR Quality Improvement Committee Meeting Minutes**  
**February 5, 2010**

<b>Co-Chair(s):</b>	Victoria Livingstone	James Kindler			
<b>Note Taker:</b>	Marilyn Micknowski				
<b>Attendees:</b>	Bridget McNamee	Traci Cain	Sarah Goldstein	Kathi Papaleo	Stephen Christian-Michaels
	Elizabeth McElhone	Meg Park	Harold Hartger	Wes Sowers	

**WELCOME/INTRODUCTIONS:**

**REVIEW OF AGENDA:**

**ANNOUNCEMENTS**

1. **Health Care for the Homeless is holding a conference on recovery on March 5<sup>th</sup>. It is free to everyone.**
2. **The Center for Public Service Psychiatry is having a conference on June 21<sup>st</sup>. It will interface between behavioral and physical health at the Omni William Penn.**
3. **Welcome a newcomer to our committee; Traci Cain from UPMC – WPIC.**

**DISCUSSION ITEMS**

**Agenda Item:** Spa Update

**Committee Spokes Person:** Stephen Christian-Michaels

**Committee Goal Being Addressed:**

**Discussion:** Monday, February 8<sup>th</sup> is the deadline for CANS, which Robin Orlando is working on now. Robin will then be working on ANSA 2.0 for which she will be here next month to give us an update. Robin also has a list of possible language changes to the Strengths, Resiliency and Wellness Domain section of ANSA. She requests that it be reviewed and any comments/edits or changes to the language be made and sent to her at [rorlando@dhs.county.allegheeny.pa.us](mailto:rorlando@dhs.county.allegheeny.pa.us).

Service Coordination monitoring results for the last three quarters and the contract language draft was reported. Stephen brought the results of the recent SPA Project (the 100 consumer questionnaires) done by CART with help from the County and AHCI. These are preliminary results; the project will be done again in 2 years and then 2 years after that. The Ethnographic study (Community Participation Project) is at its' midpoint. When completed, it will give feedback on what is taking place out in the field. Stephen presented a "SPA TRAINING INITIATIVES" chart which explains the transition of training for the Service Coordination positions over the past two years. A BSW program was created that specializes in behavioral health service coordination; 7 students from Pitt will be seniors next year and go into field placement.

Action Item	Person Responsible	Target Date
Continued Updates	Stephen Christian-Michaels	Ongoing

**Agenda Item:** ANSA, Version 2.0

**Committee Spokes Person:** Stephen Christian-Michaels (for Robin Orlando)

**Committee Goal Being Addressed:** Outside work committee for language changes.

**Discussion:** Victoria, Meg, Kathleen and Elizabeth (McElhone) volunteered to work on this together via e-mail. It was decided that there was not enough time for the committee to give to this item during the meeting, but it was discussed shortly at the end of the meeting.

Action Item	Person Responsible	Target Date
Feedback needs to be sent to Robin	Meg, Victoria, Kathleen & Elizabeth	February 17th

**Agenda Item:** ACCR Steering Committee Meeting

**Committee Spokes Person:** Margaret Park, Sarah Goldstein, Victoria Livingstone

**Committee Goal Being Addressed:** The Willard Suitcase Exhibit / The use of our allocated monies during the next year.

**Discussion:** The Exhibit will be coming to the Frick Art Museum for entire month of September. The Steering Committee has asked that all ACCR committees consider a way for each to be involved in this. Possibly an exhibit about Mayview; its historical significance in the mental health community, stories on recovery, maybe a "then and now" display. Meg suggested a photography project that public awareness has worked on in the past for Mayview might be a consideration for the Public Awareness or the Education committees; Meg has said she would keep us up to date on that project.

A new payment system has been introduced by the Steering Committee. Victoria will give us more details on this as things take place.

Action Item	Person Responsible	Target Date
Make up schedule for budget	Meg Park, Victoria Livingstone	Next QI Meeting

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**Agenda Item:** Addressing the 25 year deficit / Using our budget to include focus groups

**Committee Spokes Person:** Victoria Livingstone, Meg Park

**Committee Goal Being Addressed:** Intervention ideas for wellness

**Discussion:** Highlight what agencies and drop-in centers are currently doing to help consumers integrate mental health with physical health. Respectful language for communication for possible focus group surveys; person first language. Revisit (for the purpose of updating) the Quality Guidelines with regard to wellness.

The Guidelines for Developing Recovery Oriented Behavioral Health Systems document has not been updated since February of 2005. One of our committee's goals will be working on updating this document with regard to wellness.

All feedback about the budget needs for the QI committee to be e-mailed to Victoria as soon as possible; budget must be in by end of February. Use e-mail list of facilitators (for focus groups) and pick two. The Mission Statement for the QI Committee; e-mail suggestions to Meg (who will be working on this).

Action Item	Person Responsible	Target Date
Look over Guidelines and bring suggestions to the table	All committee members	Next QI Meeting

## **NEXT MEETING**

**Date:** Friday, March 5th

**Location:** One Chatham Center, 3<sup>rd</sup> Floor

**Time:** 12 noon to 1:30 pm

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