ACCR: CONSUMER PROVIDER COLLABORATIVE
MINUTES FROM JUNE 9, 2009

ATTENDANCE RECORD: Rachel Beck, Sarah Goldstein, Denise Macerelli, Meg Park, Wes Sowers, Rod Willaman, and Mary Lou Zemaitis

TOPIC #1: Dialogues for Western Psychiatric Institute and Clinic (WPIC) & Chartiers Center
DISCUSSION: Denise brought up the possibility of dialogues being held at WPIC with Chartiers Center interchanging some participants or Docs. And the CPC would act as consultants. Following are several suggestions given for these and other dialogues...
1, Put together a planning committee including staff and clients.
2. Strive for a diversity of participants.
3. Personally invite people rather than just posting a sign about the dialogues.
4. Define what you want to accomplish in the short-term and in the long-term.
5. Define how large the group of participants (avg. of 10 - 14 per group), get administrators involved. Make sure there is a balance between consumers and providers.
6. Focus on relationships vs. systems issues.
7. Avoid overshadowing in the venue when there are two or more groups meeting simultaneously.
8. Make clear to everyone what to expect.
9. How to choose participants - ex. ones who aren't shy
10. Consider characteristics of participants and how best to engage them.
11. Consider the format of the dialogues, themes/topics, and venue.

TOPIC #2: Criteria for Selecting Facilitators
DISCUSSION: We discussed the definitions of consumer and provider. The definition of consumer was changed to "Someone who has experienced a debilitating behavioral health disorder (mental health and/or addiction issues) and who has had significant experience using services". The definition of provider remained as "Someone who has been trained to provide services to persons with behavioral health disorders and who has had significant experience providing direct critical care". We also discussed what significant means in relation to these two definitions. The decision was made to let the individual make his/her own judgment. We should avoid placing a quantitative definition on the word significant.
DECISIONS: We need to further define a person's "readiness" to facilitate. We need to revise the list of competencies to include such things as the ability to stay alert during the dialogues.

THE NEXT MEETING IS TO BE HELD AT ONE SMITHFIELD STREET ON JULY 14, 2009 AT 11:00 A.M. -- ROOM TO BE ANNOUNCED.