

**ACCR: CONSUMER PROVIDER COLLABORATIVE
MINUTES FROM JULY 14, 2009**

ATTENDANCE RECORD: Sarah Goldstein, Denise Macerelli, Meg Park, Wes Sowers, Rod Willaman, Denise Weis, James Kindler, and Mary Lou Zemaitis

Co-Chairs: Sarah Goldstein and Wes Sowers

Note taker: Sarah Goldstein

TOPIC #1: Dialogues for Western Psychiatric Institute and Clinic (WPIC) & Chartiers Center

DISCUSSION: Rod and Denise Macerelli brought up the possibility of dialogues being held at WPIC with Chartiers Center interchanging some participants or doctors. And the CPC would act as consultants. Sue Coyle and senior management said they supported the idea; thinking it would be better to switch consumers rather than docs. There is no time set for the dialogue yet. Some time after summer. Following are several suggestions given for these and other dialogues...

1. Put together a planning committee including staff and clients.
2. Strive for a diversity of participants.
3. Personally invite people rather than just posting a sign about the dialogues.
4. Define what you want to accomplish in the short-term and in the long-term.
5. Define how large the group of participants (avg. of 10 - 14 per group),
6. Get administrators involved.
7. Make sure there is a balance between consumers and providers.
8. Focus on relationships vs. systems issues.
9. Avoid overshadowing in the venue when there are two or more groups meeting simultaneously.
10. Make clear to everyone what to expect.
11. How to choose participants - ex. ones who are quiet along with more talkative people
12. Consider characteristics of participants and how best to engage them.
13. Consider the format of the dialogues, themes/topics, and venue.

TOPIC #2: Criteria for Facilitators

DISCUSSION: We reviewed the handout Sarah & Wes developed for "Criteria for Facilitators" The structure of the sentence which allows people to identify their role as consumer or provider facilitator was tweaked and moved and the hand out should now be ready to be placed on the website.

FURTHER APPLICATIONS: a suggestion was made to develop "Note taker Criteria" which must be met before being able to facilitate a dialogue.

TOPIC #3: GOALS SETTING FOR ACCR

DISCUSSION: IDEAS FOR GOALS:

1. Increase focus on changing attitudes about discrimination being civil rights and social justice issues.
2. Improve Public Relations of coalition through promotion of product and activities within MH community and general public
3. Develop an anti-stigma campaign.

THE NEXT MEETING IS TO BE HELD AT ONE SMITHFIELD STREET ON AUGUST 11, 2009 AT 11:00 A.M. – IN THE RIVERVIEW ROOM.